

Brisbane Airport

Recorded Complaints vs Complainants, by Suburb

1st July 2009 to 30th June 2010

Suburb	Complaints	Complainants
Not Specified	10	7
Acacia Ridge	2	1
Alderley	8	2
Annerley	2	2
Ascot	5	5
Aspley	1	1
Auchenflower	2	1
Balmoral	2	2
Belmont	145	4
Boondall	2	1
Booval	2	1
Brisbane	1	1
Bulimba	6	6
Burpengary	1	1
Camp Hill	41	19
Cannon Hill	22	10
Carina	4	4
Carindale	11	6
Carseldine	1	1
Clayfield	1	1
Coorparoo	82	18
East Brisbane	5	2
Ferny Hills	1	1
Gordon Park	1	1
Greenslopes	18	7
Gumdale	1	1
Hamilton	7	4
Hendra	15	4
Highgate Hill	1	1
Highvale	1	1
Holland Park	142	6
Holland Park West	6	3
Indooroopilly	2	1
Jimboomba	2	2
Kangaroo Point	1	1
Kedron	7	5
Kippa-Ring	1	1
Macleay Island	1	1
Margate	3	1
Milton	1	1
Moorooka	9	5
Morningside	45	19
Mount Gravatt	619	2
Murarie	26	5
New Farm	1	1
Newstead	3	2
Norman Park	8	6
Paddington	2	1
Pinkenba	2	2
Red Hill	8	2
Rochedale	1	1
Rocklea	1	1

Salisbury	4	1
Scarborough	1	1
Seven Hills	47	13
Sherwood	9	1
Shorncliffe	4	3
South Brisbane	1	1
Springwood	2	1
St Lucia	3	2
Stafford	1	1
Strathpine	3	1
Sunnybank Hills	4	1
Tabulam	2	1
Tarragindi	10	7
Tingalpa	1215	11
Virginia	1	1
Wakerley	28	16
Warner	2	1
Wavell Heights	4	2
West End	3	3
Windsor	6	3
Wynnum	1	1
Wynnum West	2	2
Zillmere	1	1

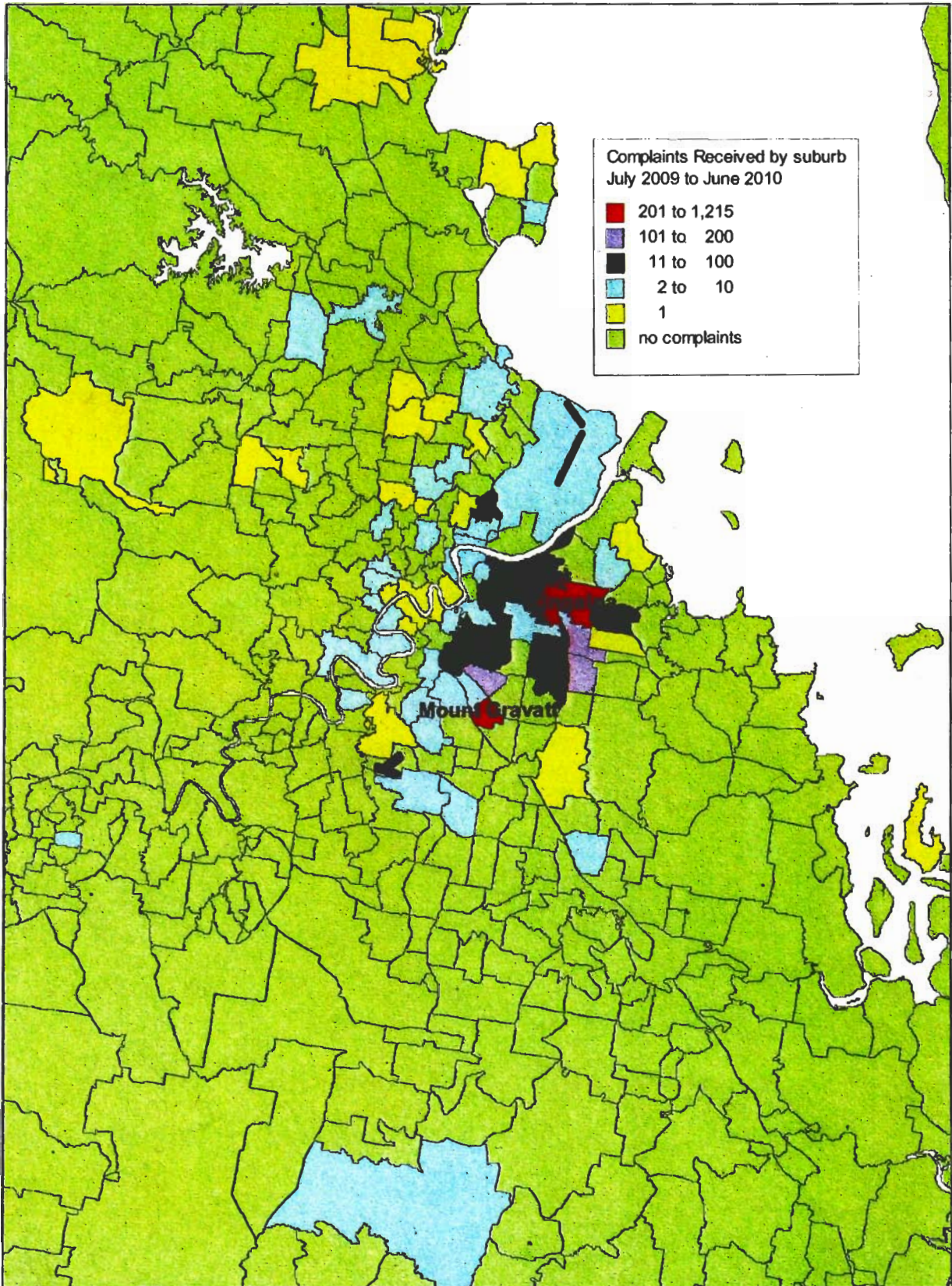
Total Complaints 2646 Total Complainants 260

For this period there was 2646 complaints made by 260 complainants and 24 comments and 28 enquiries (total 2698).

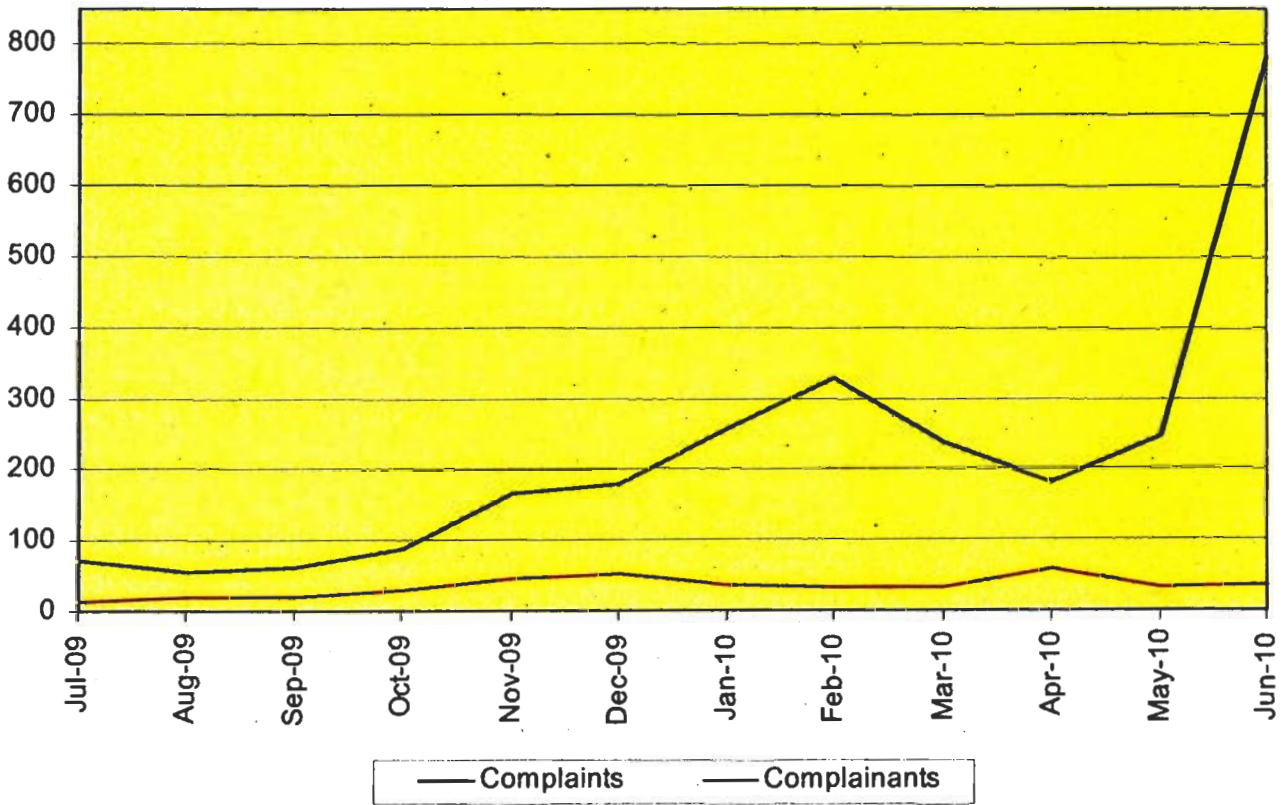
Brisbane Airport top complaint suburb was Tingalpa with 1215 complaints (45.91%) with 1 complainant making 1140 complaints (43.08%) primarily by Email.

Complaint Density by Suburb

1st July 2009 to 30th June 2010



Complaints Graphs Complaints vs Complainants - Monthly



Complaints By Issue – 1st July 2009 to 30th June 2010 (Note that any single complaint may indicate more than 1 issue)

